

SCRIPT. INTERVIEWS ON HEALTH CONSULTATIONS TO PACIENTES WITH DIAGNOSIS OF BREAST CANCER

Start interview on a cordial tone, do not go directly to the diagnosis

RUBIN Y RUBIN	TOPIC	QUESTION
CREATION OF AN EASY (natural) INVOLVEMENT	<ul style="list-style-type: none"> • Age • Family group • Occupation • MOTIVATION TO PARTICIPATE 	<p>Can you please tell me a little about yourself?</p> <p>What has motivated you to participate in this interview?</p>
HONE CONVERSATIONAL COMPETENCE	<ul style="list-style-type: none"> • Aim of the research 	<p>Overall, how would you describe the health consultations you had during your illness process?</p> <p>Did you notice any difference in the attention received by?</p> <ul style="list-style-type: none"> • Physicians • Nurses • Technicians
SHOW UNDERSTANDING AND EMOTIONAL INVOLVEMENT		<p>Regarding the health consultations:</p> <ul style="list-style-type: none"> • What was good? • What was bad? • What was missing?

GATHERING OF BASIC FACTS	ILLNESS TRAJECTORY	Do you know which type of breast cancer you had? Which treatment did you receive? Can you please tell me about the diagnosis process?
	ABOUT SPECIFIC HEALTH INTERACTIONS <ul style="list-style-type: none"> • Family doctor • Gynaecologist • Oncologist • Surgeons • Chemotherapy nurses • Radiotherapy technicians • Administrative staff • Other 	Is there a specific health consultation you would like to talk about? Did you feel your opinion was considered in the process of decision-making? Where you allowed/invited to actively participate?
	INFORMATION	How would you rate the information you received? <ul style="list-style-type: none"> • Quantity • Quality • The way it was delivered • The timing • The place Did you feel you were “in good hands? Do you trust the staff treating you?

		<p>Where else did you look for information?</p> <ul style="list-style-type: none"> • Social networks • Internet • Cancer associations • Support groups / friends
DIFFICULT QUESTIONS	LIVING WITH THE DIAGNOSIS OF CANCER / SECONDARY EFFECTS / SUURVIVING	<p>How did the diagnosis of cancer impact your life?</p> <ul style="list-style-type: none"> • On a personal level • At work • Within your family circle. <p>Did you receive any kind of support from the heath staff to get through these changes?</p> <p>Can we talk about the secondary effects of the treatments and how they impacted on your life?</p> <ul style="list-style-type: none"> • Hair loss • Scars • Loss of breast(s) • Sexuality • Fertility • Self-steam • Digestive symptoms, fatigue, etc • Effects of radiotherapy: tattoos, skin lesions

		<p>Currently, what does having had cancer means to you? Are you still being followed-up? Do you think the timing between follow-ups is good?</p> <p>COULD YOU PLEASE TELL ME HOW DO YOU ENVISION THE IDEAL HEALTH CONSULTATION? (What advice would you give students)</p>
CALMING DOWN THE EMOTIONAL TONE	CONCILIATION METHODS	<p>Brief summary of the last answer</p> <ul style="list-style-type: none"> • Do you think you have changed after the diagnosis? • Do you think there has been a learning? • Did you carry out any therapeutic activity? (Writing, reading, dancing, theatre, singing) • Have you considered writing a book about your illness? • Do you have an explanation for your illness?
CONCLUDE, WITHOUT LOOSING CONTACT		<p>Is there something else you would like to share with me? Something I did not ask but you would like to tell me?</p> <p>Acknowledgements.</p>